



Therefore Corporation produces high quality information management software for companies around the world. Are you interested in joining a dynamic team – a team that has the goal of producing the world's best information management software? Therefore™ has helped thousands of companies to speed up their business cycles and improve the way they process information. Find out more on our [website](#).

The Therefore support team specializes in problem solving. We work with our partners and customers in diagnosing issues and finding resolutions. We are looking to strengthen our team by recruiting a new:

Software Support Engineer (FR, CH, BE, LU)

The Profile:

We're looking for a motivated person that loves challenges and the satisfaction that comes along with not only finding a solution, but helping out our customers along the way. The ideal candidate should bring a number of the following qualifications to the table:

- Bachelor's degree in computer science, engineering, math, or the physical sciences.
- Communicate effectively in person, on the phone, and electronically while maintaining professionalism.
- Think with a clear mind and develop clever and useful solutions.
- Excellent knowledge of Microsoft server and client software.
- Knowledge of database technology.
- Knowledge of scripting and SQL is a plus.
- Intelligence, motivation, and a team player attitude.
- Native French and fluent English speaking, German is a bonus.

The Job:

Main responsibilities include:

- Provide support via phone, web, and email to our resellers and customers.
- Consult and develop effective relationships with our reseller's technical support staff.
- Support and advise our reseller's technical staff in designing the most efficient architecture for complex projects
- Test Therefore software
- Assist with creating resources such as Knowledge Base articles
- This is a home-based contractor position with up to 30% travelling required.
- As the main goal of this role is to provide support for the French speaking countries, the ideal candidate must be located in France, Belgium or Switzerland.

The Rewards:

- A challenging and diversified job in an internationally oriented, rapidly growing company.
- A flexible work environment with the freedom to work from anywhere with an internet connection.
- Technical training and a competitive salary.
- An international, highly motivated and creative team to support you every step of the way.

If these tasks sound like something you would enjoy, we want to hear from you! We look forward to receiving your application at career@therefore.net.

