



**Therefore Corporation** produces high quality information management software for companies around the world. Are you interested in joining a dynamic team – a team that has the goal of producing the world's best information management software? Therefore™ has helped thousands of companies to speed up their business cycles and improve the way they process information. Find out more on our website [www.therefore.net](http://www.therefore.net).

We're currently looking to further develop our product and company by recruiting a:

## Software Support Engineer (m/f)

We're looking for a motivated person that loves challenges and the satisfaction that comes along with not only finding a solution, but helping out our customers along the way. The ideal candidate should bring a number of the following qualifications to the table.

### The Profile:

- Higher technical education (University or college degree)
- 3-5 years experience in IT support (2<sup>nd</sup> or 3<sup>rd</sup> Level Support)
- Advanced knowledge of Microsoft Windows operating systems, virtualization technologies (Hyper-V) and network architecture
- Experience with relational databases (SQL Server, Oracle) and scripting
- Fluent in spoken and written English. French, German and Spanish are a plus
- EU work permission required

### The Job:

- Consult and develop effective relationships with our resellers' technical staff
- Provide support via the ticketing system and phone to our resellers and customers
- Ability to identify, trace, isolate and replicate problems and successfully conduct root cause analysis as required
- Operate our Azure SaaS environment

If these tasks sound like something you would enjoy, we want to hear from you!

### The Rewards:

- A dynamic and multifaceted job in an international, rapidly growing company
- We are open to applications both from candidates with more experience as well as those earlier in their careers. The minimum annual gross salary for this position is €37.000 (38.5 hours/week) but will be adjusted based on qualifications and experience.
- We offer flexible working models to suit your preferences. This can be done as a remote job, but you can also work from our office in Mödling, or a mix of both

We look forward to receiving your application! To apply, please go to [www.therefore.net/apply](http://www.therefore.net/apply).

**Therefore Corporation GmbH**  
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