



CUSTOMER STORY

industry: Waste Management

Number of employees: 450

Location: France

Therefore use case: Procurement

Project Start: Sept 2019

What were your challenges?

We received invoices in paper format or we printed invoices arriving by e-mail. Purchase orders were drawn up manually. The overall process was long and inefficient.

Documents could get lost or duplicated. It was a waste of time and led to frustration. We had to change the way we operated.



What was the most important factor?

We were looking for a solution that would allow us to gain visibility, integrate easily with our other tools and give us a workflow that adapted to our specific needs with easy implementation.

What are the benefits of implementing Therefore™?

The objectives of our project have been achieved. The gain in efficiency is visible throughout the purchasing and accounting chain. We no longer lose documents, there is no longer any duplicate processing, and we have gained visibility over the whole process.

The company's operations have been modernised.

Thank you Triselec for your trust and Mr Colle, IT Manager at Triselec for sharing his experience.

How are you using Therefore™?

We have integrated Therefore™ into our in-house application which manages public contracts. This allows our Purchasing Managers to manage all documents in a consistent and fluid way.

In order to save our Finance department more time, we have integrated Therefore™ with the accounting system, which makes it much easier to access all the documents.

What are your plans for Therefore™?

We will integrate our Quality Management documents into Therefore™ to follow-up on the modifications and document communication to employees. Today, everything is done in paper format. Modernising this will allow us to have real traceability, which is important for this service.